

MARINA POWER AND WATER PEDESTAL
(USER MANUAL)

1. Connecting to Power and Water

To connect your vessel to shore power and/or water supply, please follow these steps:

1.1. At the nearest service pedestal, select an available electrical and/or water outlet and physically connect it. You may connect multiple utilities at the same time (power, water, or both).

****Note:** *Pay attention to the number of the service pedestal where you connect your vessel. Make sure to remember this number.*

Example of a pedestal number:



1.2. After connecting the utilities, proceed to the **MASTER** cabinet located at the beginning of the pier.

****Note:** *The MASTER cabinet is an automated payment terminal where you will select the service pedestal and the specific power and water outlets you have just connected.*

After your card is pre-authorized for a chosen amount, the utility supply will begin. Pre-authorization is a process where the user enters the maximum amount they are willing to pay for the selected service.

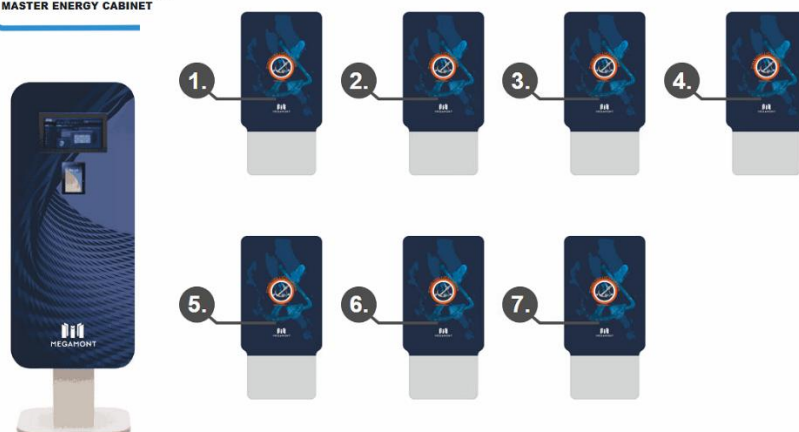
The bank, via the POS terminal, checks whether the card is valid (i.e. has sufficient credit) and reserves the funds until the session ends — that is, until the power and water supply is stopped.

The next step is to end the session and confirm the final amount of power and water used. The bank will release the unused portion of the pre-authorized amount later (according to the bank's own processing rules — usually within a few days).

Please note: The POS terminal does not accept Diners cards or PBZ debit cards that do not support pre-authorization.

1.3. Once you arrive at the MASTER cabinet, follow these steps:

- **You will see two MASTER cabinets in front of you.**
- **They display numbers corresponding to the individual service pedestals on the docks.**
- **One MASTER cabinet manages pedestals numbered 1–7, and the other handles 8–14.**
- **On the left side of the main screen, you'll also find an option for the MASTER cabinet itself. This cabinet also includes power and water outlets — you may connect your vessel directly here, if it is close enough.**
- **Select your preferred language.**
- **Choose the number of the pedestal where you connected your utilities:**



1.4. After this step, the selected pedestal and its available outlets will be displayed.

****Note:** Some of the outlets may already be in use by other users and therefore will not be selectable.

Here is what an active (in-use) outlet looks like during a session:

4 [32A/3P]

4.0 kWh

4.0 €



1.5. In this step, select the outlets you have connected on the screen. The electrical and/or water outlet you physically connected will be highlighted with a green frame. Be sure to click on that outlet until a green check mark appears, confirming your selection.

< **1.**



1 [32A/5P]
0,00
0.00€



3 [32A/3P]
0,00
0.00€



5 [Voda 1]
0,00
0.00€





2 [32A/3P]
0,00
0.00€



4 [16A/3P]
0,00
0.00€



6 [Voda 2]
0,00
0.00€

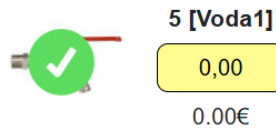
EL. ENERGIJA 1kW=1€
VODA 1000l=7€
MINIMALAN IZNOS 1€

Trebate pomoć?
+385 992625371
+385 992625376
+385 994786632
+385 994786639

R1 RAČUN

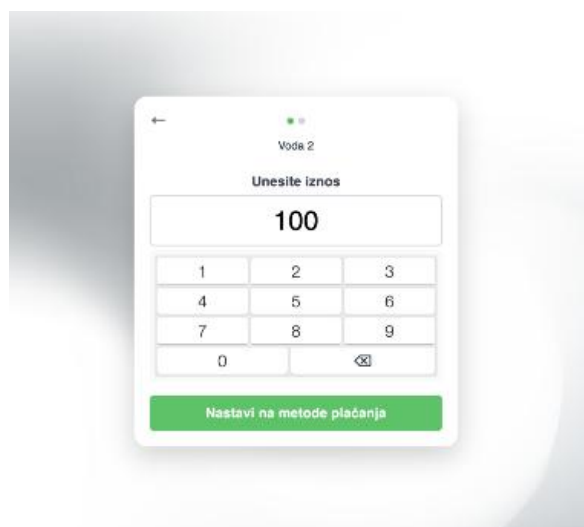
ENTER

Example of a selected water outlet with a check mark:

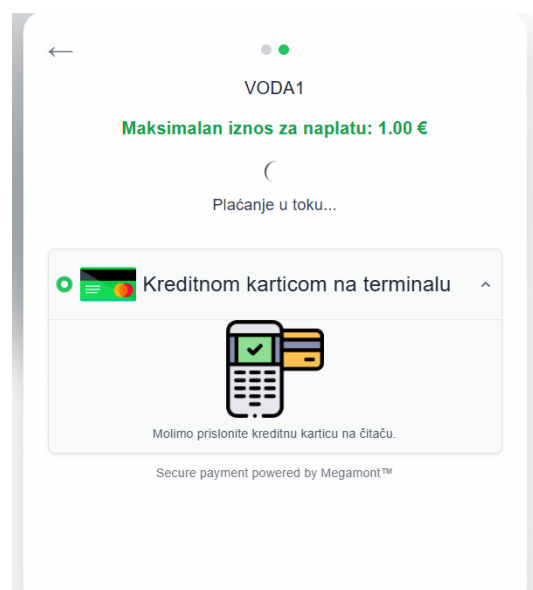


1.6. To continue, click **ENTER**.

1.7. The screen will prompt you to enter the amount you intend to spend. This amount will be verified by the bank through pre-authorization. Enter your desired amount:



1.8. Confirm the entered amount by pressing **Continue to proceed to the payment method screen** (in this case, by credit card).



1.9. Hold your card near the POS terminal and follow the on-screen instructions. Once pre-authorization is successful, the utility supply for your vessel will begin.

*****Note: If another user attempts to forcefully disconnect the electrical plug, the system will automatically stop the session. You will be charged for the amount used up to the moment of disconnection.***

For safety reasons, the water connection automatically shuts off if no water has flowed for 15 minutes.

This is designed to prevent accidental damage or misuse in case the session initiator forgets to end the session properly.

1.10. If you require an R1 invoice, press the "R1 INVOICE" button on the screen. A form will appear allowing you to enter your company information (company name, tax ID/OIB, email, etc.). After submission, the invoice will be sent to your email address.

2. Ending the Utility Session

2.1. If you wish to end the session and haven't used the full pre-authorized amount, simply unplug the connector from the socket. The session will stop automatically.

2.2. To stop an active water session, you must first deselect the water outlet on the screen by pressing STOP, and only then physically disconnect the hose.

2.3. Utility supply will automatically stop when the pre-authorized amount is reached or in the event of forced disconnection.

3. Special Operating Cases

3.1. In the event of a power outage or tripped breaker, all sessions will automatically resume from where they left off, provided the system is restored within 15 minutes. Users do not need to repeat the activation or payment process.

3.2. This automatic recovery does not apply to water. For water sessions, the connection process must be repeated.

3.3. If a marina staff member needs to shut down a service pedestal and switch to manual billing, they must first disconnect all active plugs to ensure sessions are properly ended.

3.4. Once the payment controller is shut down, all outlets remain operational and may be used and billed according to the previous method (flat-rate cash billing). This action will be recorded in the system database to prevent misuse.

3.5. Any shutdown, relocation, or other intervention involving the pedestal must be carried out in coordination with Mega Mont's technical service.